



Pinnell-Xerox has standardized its Remote Monitoring Software with FM Audit, to begin tracking devices, volumes, trends and to help increase printer fleet performance.

This software uses standard, secure network and Internet protocols to gather information from your print devices and relay it to Pinnell. The core component of FM Audit is the Data Collection Agent, which resides on a network workstation or server and periodically collects information from networked printing devices, including meter data (page counts), supply and service levels and trends. The Data Collection Agent pushes the transmission of all data collected from your print devices to Pinnell and is simultaneously available to the end-user.

FM Audit Benefits

- Page count accuracy
- Piggy-backing of service calls
- Proactive technician dispatching for parts and kits replacement
- Fleet optimization consultation

Mutual Benefits

- Timely gathering of page count data
- Enhanced service capability
- Greater visibility of printer fleet

Client Benefits

- More accurate billing
- View of reporting data
- Timely service of printers
- Less printer downtime
- Strategic printer fleet planning

Attached is the technical information for FM Audit